Mocse Credit Union - Text Messaging Program Terms

Program Name

Mocse Credit Union Text Messaging Program.

Program Description

Mocse Credit Union offers text messaging services that provide authentication codes for account access and verification purposes. Marketing or promotional text messages may be sent only where separate consent has been provided and where permitted by law.

Consent to Receive Messages

By providing your mobile phone number and opting in, you consent to receive automated and non-automated text messages from Mocse Credit Union at that number, in accordance with your selected preferences. Consent to receive messages is not required as a condition of purchasing any property, goods, or services.

How to Opt In

You may voluntarily opt in to receive text messages through one or more of the following methods:

- Online application or enrollment forms.
- Online Banking or Mobile Banking settings.
- A member service request.
- An account service enrollment form.
- Verbal consent, where permitted by law.
- Text keyword opt-in, if offered by Mocse Credit Union.

Opt-in consent is voluntary and is not required as a condition of obtaining any product, service, membership, credit, or account access. Consent for one type of message does not automatically authorize other categories of messages; separate consent may be required for marketing or promotional messages. Consent controls, such as checkboxes or toggles, are presented separately from other agreements and are never pre-selected.

Message Frequency

Message frequency varies based on your account activity and authentication needs.

Fees

Message and data rates may apply.

Customer Support

Reply HELP to any Mocse text message.

Call 209-572-3600.

Visit https://mocse.org/.

Opt-Out Instructions

Reply STOP at any time to cancel text messages. Reply HELP for help. After you opt out, you may receive one confirmation message; after that, you will no longer receive text messages from the applicable messaging program unless you re-enroll.

Privacy and Data Use

Mobile information, text messaging originator opt-in data, and consent information will not be shared, sold, rented, transferred, or disclosed to third parties or affiliates for marketing or promotional purposes.

Information may be shared only with trusted service providers as necessary to deliver text messaging services, support account servicing activities, comply with legal requirements, protect against fraud, or otherwise operate our business. This information is not shared with any other third party except as required to provide messaging services or as required by law.

Your use of text messaging services is also subject to the Mocse Credit Union Digital Privacy Notice and applicable privacy disclosures, available at https://mocse.org/Disclosures, which describe our broader data practices. Those broader provisions do not modify or narrow the commitment stated above for text messaging opt-in data.

Delivery Disclaimer

Carriers are not liable for delayed or undelivered messages.

Contact Us

Questions about this Text Messaging Program may be directed to Mocse Credit Union at 209-572-3600 or 800-44-MOCSE, or at https://mocse.org/.